

There are two types of Dolphin 7200s: Laser and 2D. The ITScriptNet client files for these devices are not the same and are not compatible.

On your computer:

- From your ITScriptNet design Generator, open the menu item Terminal\Select Terminal.
- In the drop-down box of the pop-up window, verify that the correct device type has been selected (whether 7200 2D or Laser – they are not adjacent in the list).
- Load your ITScriptNet program to the device, making sure the “Reinitialize the terminal...” box has been checked.
- Please refer to Reinitializing the Terminal on Page 6 of the Dolphin 7200 Client Guide (in PDF format located in your Start\Programs\ITScriptNet Batch\Documentation\Client Guides \ Using the Dolphin 7200).

On your device:

- Reboot (Shift + Backspace + On)
- Go to DOS on the 7200.
- At the C:\, type in: CD itbatch and press enter (there is a space between CD and itbatch).
- The display should show the path as C:\itbatch
- The incorrect client file must be deleted from your Dolphin 7200s:
 - If your device is a 7200 2D, then type in Del (space) D72BAT.exe and press enter to delete the 7200 Laser client;
 - If your device is a 7200 Laser, then type in Del (space) D72BAT2D.exe and press enter to delete the 7200 2D client.
- After deleting, the display should return to C:\itbatch.
- Reboot the terminal (Shift + Backspace + On).

Please let us know if this resolves the client upgrade error, or if you need additional assistance.